

What is the course about?

The Level 4 City & Guilds Certificate in Advanced Vehicle Diagnostics and Management Competence is designed for candidates who have achieved a Level 3 qualification, have a minimum 3 years' experience in the Motor Vehicle workshop environment, and have Management responsibilities. This award is for the technician who seeks to enhance and develop their diagnostic skills and competency, it will also demonstrate guidance in providing technical support and advice to colleagues. Methods of organising the effectiveness of the workshop and knowledge in conducting diagnostic consultations in the motor vehicle environment. This qualification will be delivered in both the classroom and workshop in our purpose built workshop at the William Kennish Building, Greenfield Road, Douglas.

What are the entry requirements?

You MUST be employed by a recognised vehicle repairer and have successfully achieved a Level 3 Motor Vehicle related qualification with at least 3 years' experience.

What Subjects will I Study?

- Competency in diagnosing motor vehicle faults where no prescribed process or format is available.
- Knowledge of diagnosing vehicle faults where no prescribed process or format is available in motor vehicle environments.
- Competency in providing diagnostic equipment and technical information system support in motor vehicle environments.
- Knowledge in providing diagnostic equipment and technical information system support in motor vehicle environments.
- Competency in providing technical support and advice to colleagues in motor vehicle environments.
- Knowledge of providing technical support and advice to colleagues in motor vehicle environments.
- Automotive safety and legal requirements.
- Knowledge in conducting diagnostic consultations with customers in motor vehicle environments.

How will I be assessed?

The assessment format will require the candidate to create a portfolio of work-based evidence and complete short answer questions for each unit.

Who should I contact?

For further details please contact the Motor Vehicle Secretary on 648205