

What is the course about?

The BTEC Level 3 Diploma in Hospitality is designed to provide specialist work-related qualifications in a range of sectors. The course will prepare learners for employment, or provide career development opportunities for those already in work.

Entry Requirements

4 GCES at grade C or above including English and Maths, a BTEC First qualification in a related vocational area or sufficient relevant work experience for mature learners will be considered.

Subjects to be Studied

13 Units are studied over the 2 year programme. These include

Four Mandatory Units:

- The Hospitality Industry
- Principles of Supervising customer Service Performance in Hospitality, Leisure, Travel and Tourism
- Providing Customer Service in Hospitality
- Financial Control in Hospitality

9 Optional Units – to be chosen from a range which includes:

- Food Service Organisation
- Food & Drinks Service
- Contemporary World Food
- European Food
- Human Resources in Hospitality
- Marketing for Hospitality
- Alcoholic Beverage Service
- Planning and Managing a Hospitality Event
- Asian Food

How will I be Assessed?

Assessment is by practical activities and written coursework.

What are my Progression and Career Options?

On successful completion of the qualification, learners may progress into or within employment and/or continue their study to higher courses.

Who should I contact?

The Course Tutor is Susan Dixon. For further information or if you wish to make an appointment to discuss your requirements, please contact the Programme Area Secretary on 648205.